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ABSTRACT

DISTRIBUTED SOFTWARE SYSTEM DATA ANALYSIS

An agent management system is provided for managing software agents. The
5 software agents are in turn used in process management systems (115,120). The
agent management system (100) can be used for pre-existing process management
systems.   Within a process management system (115,120), the software agents
(172,175) are used to manage resources to carry out tasks. In order to do that, the
agents may negotiate service level agreements which can be monitored during
10 management of a process.   The agent management system (100) provides that
monitoring capability.

Figure 1

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